

## Terms and Conditions on offers

- The offers, discounts, and promotions ("Offers") made available to customers are provided solely by third-party partners.
- Fino Payments Bank does not own, operate, or control the Offers and is not responsible for their fulfilment, quality, or any obligations arising therefrom. The Bank shall not be liable for any claims, losses, damages, or disputes arising from or in connection with these Offers. Customers are advised to review the terms and conditions of the respective partners before availing of any Offer.
- The Bank reserves the right to modify or withdraw its association with any Offer at its sole discretion, without prior notice.
- Enjoy unlimited discounts across 10+ brands annually: -



- Customers opening women's savings account and paying account opening and maintenance charges will only be eligible for the program.
- Customers to login on FinoPay app to claim the voucher and present services as complimentary.
- Customer acknowledges the services provided and hosted by the partner on their website, and can review the terms and conditions at the URL: - <https://eahomecare.in/>
- Offer is valid only for users in India
- Offer is valid for once per user post payment of account opening charges
- Vouchers cannot be exchanged for its value in cash, either in full or in part and the value stored/loaded in the vouchers cannot be refunded or cannot be transferred in any manner whatsoever.

- Once the digital voucher booked cannot be cancelled or refunded.
- Digital vouchers cannot be used along with other Promo codes or bank offers while making a transaction.
- This digital voucher can be booked an unlimited number of times on partner's platform. However, once booked for a specific brand, the voucher will have an expiration date for redemption.
- Detailed terms and conditions and redemption process will be provided on the platform at the time of booking, tailored to the brand selection made by the users.
- Discount on the vouchers for Brands are subject to specific terms and conditions of the respective brand.
- The voucher is valid for 365 days from the date of code delivered to the customer

### **Steps on how to redeem the vouchers on platform**

- The user will access the platform using their registered mobile number or email address.
- After logging in, the user will be directed to the home page.
- To book your vouchers, click on the hamburger menu on the homepage, select 'My Account', and then navigate to the 'Vouchers' section
- The user will select the brand of their choice and select the denomination and add the voucher to the cart.
- The user will go to the cart page and make the payment.
- Once payment is successful the voucher code will be sent via email to the user.
- The user can also check the details of the voucher in "My Bookings" section.
- User can redeem the voucher as per the redemption process mentioned on the platform.

The customer consents to sharing their personal information like mobile number, address etc with the Authorized Service Providers / Service Partners as may be needed in order to avail the benefits of the services offered.