Now, Customers can renew their Insurance Policies just by sending an SMS

- Now, customers can themselves opt for renewing their insurance policies by sending **SMS RENEW<Policy Number> to 8506978686** from their registered mobile numbers

- This facility is available for all Insurance Policies – Hospicash with Rider, Family Floater, Shubh Raksha Life

- Prior to 30 days of the policy expiry, SMS notification shall be sent to the customers with the exact amount which they need to maintain in their accounts for Policy Renewal

- Once the policy is expired and the SMS is received from the customer to renew his existing policy, the policy shall be renewed within T+1 day (T being the policy expiry day). Customer shall receive SMS confirmation with FPB's internet banking link. Customer has to login to the internet banking for get COI of the renewed policy

- This is applicable for all Savings Account and Current Account customers

- If the account is in restriction, then the customer shall receive a notification SMS to visit nearest branch or merchant point to remove the restriction and then renew the policy