

First Time Green PIN/Debit Card PIN generation for Fino Debit Card is disabled on Bpay

- Till now, the Green PIN generation for Fino Debit Cards was enabled on Bpay for even First time PIN Generation
- Now, with effect from 13th April 2020, we are disabling the first time Green PIN generation on Bpay for Fino Debit Cards

- Error which shall pop up on Bpay, if the customer tries to generate Green PIN for the first time is:

INFO

Dear Customer, Please visit our Branches or Merchant Point to generate your first Debit Card PIN. Thank you

प्रिय ग्राहक, कृपया आपका पहला डेबिट कार्ड पिन जनरेट करने के लिए हमारी निकटतम शाखा या मर्चेन्ट पॉइंट पर जाएँ। धन्यवाद।

- For all Fino Debit Cards, Green PIN generation for the first time can ONLY be done on Assisted Channel – Branch or Merchant. This functionality is applicable for New and Reissued Debit Cards.
- Hence, please inform the customers accordingly and help the customers to generate Green PIN for their Debit Cards, once their Account is opened
- Please note that Debit Card PIN Reset other than the first time PIN generation, can be done through Bpay